

CASE STUDY: Four employees conspire to steal client data

A Global IP Law Firm

- Six worldwide offices supported by a central data center
- A corporate policy encouraging file & resource sharing among staff
- Routine uploads of large file collections to external url's (e.g. PTO)

A Personam ITD Deployment

- Distributed sensors monitor all incoming & outgoing traffic to the data center and the Internet
- Behavior profiles are established for all individuals and devices
- Cohort Groups are identified across the organization

Behavioral Cues Are Picked Up **ALERT!**



The subtle but widespread collection of files to desktop computers is detected by Personam ITD; their behavior is inconsistent with their respective cohort groups



Alerts are quickly generated; Personam staff receive notification from the system

A Major Theft is Planned

A senior partner and three associates in a foreign office begin making electronic copies of client files



The collection activity is cautious and hidden within normal work activity

Forensic Information

Personam staff generate a report of the activity; the firm's security administrator is notified within minutes

The report contains the names of the employees, a summary of outlier behavior, and lists of network resources and files accessed

Rapid Response

The employees are confronted with the forensic information



The incident is resolved without the loss of any client data, and the personnel actions are swift